

Xcelerate Registration Cancellation Policy

We understand that plans can change, and we strive to accommodate our customers as best as we can. Below is our cancellation policy for Xcelerate registrations:

1. **100% Refund:** Cancellations made on or before January 10th of the conference year will receive a full refund of the registration fee.
2. **50% Refund:** Cancellations made between January 11th and February 10th of the conference year will receive a 50% refund of the registration fee.
3. **No Refund:** Cancellations made after February 10th of the conference year will not be eligible for a refund. However, the amount paid for the registration can be applied toward a future Xcelerate registration. If there is a difference in the registration fee, customers will be responsible for paying the difference.

We appreciate your understanding and cooperation. If you have any questions or need further assistance, please do not hesitate to contact our support team.

Please note that this cancellation policy is valid for the current conference and may be updated without notice as conference dates may change by year.