## **Xcelerate 2026 Registration Cancellation Policy**

Effective Date: August 8, 2025

This Cancellation Policy ("Policy") governs the terms under which registrants may cancel their registration for Xcelerate, a Fluke Reliability conference. By registering for Xcelerate, registrants acknowledge and agree to the terms set forth herein.

#### 1. Cancellation and Refund Terms

#### 1.1 Full Refund Eligibility

Registrants who submit a written cancellation request on or before December 1, 2025, shall be entitled to a full refund of the registration fee paid.

# 1.2 Partial Refund Eligibility

Registrants who submit a written cancellation request between December 2, 2025, and February 1, 2026, shall be entitled to a refund equal to fifty percent (50%) of the registration fee paid.

### 1.3 No Refund Eligibility

Cancellation requests received on or after February 2, 2026, shall not be eligible for any refund. However, the registration fee paid may be applied as a credit toward registration for Xcelerate in the following calendar year. Any difference in registration fees between the two events shall be the sole responsibility of the registrant and must be paid at the time of registration.

#### 2. Cancellation Procedure

All cancellation requests must be submitted in writing to a Customer Success Manager with <a href="mailto:xcelerate@fluke.com">xcelerate@fluke.com</a> copied on the email. The date of receipt of the cancellation request shall determine the applicable refund tier.

## 3. Policy Modifications

This Policy is subject to change without prior notice. Any updates will be posted to the official Xcelerate website and shall be effective immediately upon posting.